

Roll No.

Total No. of Pages : 02

Total No. of Questions : 09

BHMCT (Sem.-6)
FRONT OFFICE MANAGEMENT

Subject Code : BHMCT605/18

M.Code : 79341

Date of Examination : 30-04-2024

Time : 3 Hrs.

Max. Marks : 60

INSTRUCTIONS TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying TWO marks each.
2. SECTION-B contains FIVE questions carrying FIVE marks each and students have to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying TEN marks each and students have to attempt any TWO questions.

SECTION-A

1. Write briefly :

- a) Budget
- b) Forecasting
- c) Timeshare
- d) Condominium
- e) Master Budget
- f) Name Five International Airlines
- g) Define Safety Audit
- h) Occupancy Percentage
- i) ARR
- j) Rev PAR.



SECTION-B

2. What do you understand by Capital & Operational Budget?
3. Describe various factors affecting budget planning.
4. Discuss the difficulties faced in marketing timeshare business.
5. Explain Rule of thumb.
6. Describe the various safety regulations to be followed in Flight Operations.

SECTION-C

7. Explain in detail Hubbart Formula.
8. Describe structure of Airline Industry.
9. Illustrate effective use of SOP's in Front Office Department.

NOTE : Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student.

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**BHMCT (Sem.-6)
BANQUET AND RESTAURANT OPERATIONS AND
MANAGEMENT**

Subject Code : BHMCT603/18

M.Code : 79339

Date of Examination : 29-04-2024

Time : 3 Hrs.

Max. Marks : 60

INSTRUCTIONS TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying TWO mark each.
2. SECTION-B contains FIVE questions carrying FIVE marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying TEN marks each and students has to attempt any TWO questions.

SECTION-A

1. Write short notes on the following :

- a) Misc-en-place
- b) ODC
- c) MICE
- d) Furnishing Fixture
- e) Buffets
- f) Cold Buffet
- g) Cultural events
- h) Kitchen Stewarding
- i) Inventory
- j) Types of Glassware.

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SECTION-B

2. What are the steps involved in planning and operating various F&B outlets?
3. What do you understand by Menu Planning?
4. Enlist some duties & responsibilities of Banquet Department.
5. What are the key factors for best event management?
6. Discuss the importance of Record Maintaining in Kitchen Stewarding.

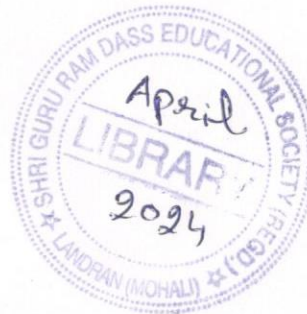
SECTION-C

7. Explain in deep detail about the concept of MICE.
8. Discuss the various steps involved in planning and operating various F&B Outlets.
9. Discuss the various types of buffets in detail.

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Total No. of Questions : 09

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BHMCT (Sem.-6)
ACCOMMODATION MANAGEMENT
Subject Code : BHMCT-607-18
M.Code : 79343
Date of Examination : 04-05-2024

Time : 3 Hrs.

Max. Marks : 60

INSTRUCTIONS TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying TWO marks each.
2. SECTION-B contains FIVE questions carrying FIVE marks each and students have to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying TEN marks each and students have to attempt any TWO questions.

SECTION-A

1. Write briefly :
- a) Hue
 - b) Sill
 - c) Reduce in waste management
 - d) Terrazzo
 - e) Furniture
 - f) Value
 - g) Composting
 - h) Cleaning agents
 - i) Carpets
 - j) Guest supplies.



SECTION-B

2. Discuss the factors kept in mind while selecting carpets.
3. Explain the process garbage segregation.
4. What is the role of housekeeping in green properties?
5. Explain different types of eco-friendly cleaning agents used in ecotels.
6. Discuss water conservation in housekeeping operations.

SECTION-C

7. Differentiate between incandescent and fluorescent lighting.
8. Explain the procedure of certifying ecotels.
9. Discuss the new property countdown.

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